# LOTTOLINE

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# HARVESTING POSSIBILITIES

LOTTO SPOT

## In This Issue

WHAT TO DO WITH TICKETS LEFT BEHIND ..... 2
PICK YOUR PRESENT IS BACK! ..... 2
TWO BIG GAMES-THREE BIG DRAWS ..... 3
A NEW SEASON OF SPORTS IS HERE ..... 3
HOW TO HANDLE TICKET MISPRINTS ..... 4
KEEP YOUR RETAIL EMPLOYEE LIST UPDATED ..... 4
ACTIVATE NOW, PLAY LATER ..... 5
RETAIL THEFT ..... 5
TICKET SPOTLIGHT ..... 6
SCRATCH & WIN ..... 6
WORD SEARCH ..... 7
LOTTOLINE CREDITS ..... 7
CALENDAR ..... 7
CHARGEBACK DATES ..... 7
EXPIRIES ..... 7
LOCAL UPDATE ..... 8

## WHAT TO DO WITH TICKETS LEFT BEHIND

Every now and then, a player heads out the door and – uh oh! – their lottery ticket gets left behind. It can be a bit stressful for everyone, but don't worry… we've got a simple game plan.

First: if a ticket has been paid for, **it belongs to the player.**
That means no cancelling it and no tossing it out. The same goes for **Free Play wins or replacement tickets** – they belong to the player, too.

Bottom line: **DO NOT throw away these tickets!**

Follow these easy steps to keep everything on track

1. **Call Retail Spot** – Share the ticket details.
2. **Keep it safe** – Store the ticket somewhere secure until it's claimed.
3. **Leave a note for your team** – Who doesn't love a sticky note?! Add a quick message for your coworkers explaining what happened and why the ticket is being held.
4. **Watch for the SASE** – WCLC will send a self-addressed stamped envelope (SASE) to help with next steps.
5. **If the customer comes back** – Great news! Give the player their ticket and call Retail Spot to let them know the ticket has been claimed.

Taking these steps helps to ensure every player has their rightful ticket - and keeps everyone smiling! After all, you never know when that forgotten ticket could be a winner!

## PICK YOUR PRESENT IS BACK!




Get ready! **PICK YOUR PRESENT** is making its return!

Just like in previous years, this exciting contest is a great way to spark player interest in the festive Scratch & Win holiday lineup.

From **October 5, 2026 to January 8, 2027**, players can enter the contest when they purchase tickets from any of the **TEN specially marked holiday** Scratch & Win **games**. Prizes include **cash, electronics, and plenty more surprises** – perfect for the season of giving!

Starting in October, players can head over to **PickYourPresent.ca** to enter. Keep an eye out for full contest details in your holiday sales guide, arriving this fall. You'll also receive **in-store promotional materials** to help spread the holiday cheer and boost excitement.

**Reminder**: Retailers are **NOT** eligible to enter the **PICK YOUR PRESENT** contest.

Let the festive fun begin!

## TWO BIG GAMES – THREE BIG DRAWS!

**DAILY GRAND** is having not one, but two Bonus Draws in September. On **Monday, September 21 and Thursday, September 24**, DAILY GRAND will hold 15 additional prize draws for $1,000 a day for a month – a $31,000 prize (paid as lump sum)!

And then on October 31, **LOTTO 6/49** is bringing spooky back with **75 GUARANTEED draws of $10,000 each** – that's **$750,000** in additional prizes **on top** of the Classic and Gold Ball Draw!

## A NEW SEASON OF SPORTS EXCITEMENT IS HERE!

It's the start of another action-packed sports season, and **SPORT SELECT** is ready with tons of ways to play! Whether your players are backing rising rookies, seasoned superstars, or legendary teams, there's something for all players to enjoy.

September kicks things off with the return of **American football** and **professional hockey**, followed by an exciting October lineup featuring the start of **basketball seasons** and the intensity of the **professional baseball playoffs**.

And the excitement doesn't stop there – fans of **Canadian football, college football, tennis, golf, racing,** and **professional soccer** can keep cheering on their favourites and place their wagers their way all season long.

With so much sports action happening, you may notice a boost in sports sales! Help keep the momentum going by:

- **Stocking up on sports slips** for players who prefer not to use the online ticket builder
- **Ensuring your Play Table** (where applicable) **is accessible for players** to browse sports info; if you notice any issues, be sure to report them through Retail Spot

If you experience any issues with your Play Table, be sure to **contact Retail Spot** for support. And don't forget to direct players to **sportselect.com** for game lists, odds, results, and how-to-play details.

Here's to another thrilling season – let the games begin!

## WHEN TICKETS GO SIDEWAYS: HOW TO HANDLE MISPRINTS!

Oops – something didn't print right? Don't worry, it happens! Here's a quick guide to getting things sorted.

**If your ticket didn't print or looks off:**

- Check the printer paper – Is it loaded properly? If not, reload it
- Try a reprint – Hit the **FUNCTIONS** button, then select Last Play
- If your reprint is for the most recent ticket processed, it's time to call in the experts – Contact WCLC Retail Spot – Retail Spot will walk through the details with you and figure out if the ticket can be cancelled



**When Should You Reprint?**

A "Last Play" reprint is the right move if:

- The original ticket didn't print correctly
- The ticket jammed in the printer
- The printer ran out of paper mid-print
- The ticket was stolen

**Important Reminders**

- If you can't get a complete reprint, call Retail Spot right away
- Tickets won't be cancelled if the original never printed
- Pause all transactions until the issue is fully resolved
- No reprint = no credit issued
- Retailers are responsible for any prizes on cancelled tickets that weren't properly retained and destroyed according to policy

## KEEP YOUR RETAIL EMPLOYEE LIST UP TO DATE

In the summer issue of LottoLine we asked that you update your employee list after hiring summer staff. Now, heading into fall, we're asking you to please update that list again.




How to Remove a Name from the Employee List:

- Access the Services menu through the **FUNCTION BUTTON**
- Select **"RETAIL EMPLOYEE LIST"** to open the main screen, where you'll see two options: **"SALES REP Sign-on"** and **"MANAGER Sign-on"**
- Choose "**MANAGER Sign-on"**
- Enter your Pass Number (provided by your provincial Account Representative) to access the list
- Touch the scroll bar across from the employee's name and then press the **REMOVE** button on the main screen
- A confirmation screen will appear. Once a name is removed, it will not appear on the Employee List

***NOTE**: To support lottery security, fraud prevention and compliance, we ask all retailers to review and update their lottery staff lists often. Maintaining employee information helps ensure only authorized personnel have access to lottery operations, supports investigations when required, and allows WCLC to provide training and operational updates to the appropriate staff members.*

## ACTIVATE NOW, PAY LATER!




Here's a simple tip for keeping sales strong: activate Scratch & Win tickets as soon as they hit your merchandiser. It's quick, easy – and it keeps you sales-ready.

**Get Set to Sell: Activate First**

Before any Scratch & Win ticket can be sold, it must be activated. Luckily, the process takes just a few steps:

1. Press **FUNCTIONS**, then select **ACTIVATE**.
2. Scan the book's barcode or manually enter the 20-digit book number using the keypad (made a typo? Use the back arrow to fix it before continuing).
3. Hit **SEND** to complete activation. Your tickets are now ready to go!
4. Hot tip: you can activate **up to 20 books at once** to save time.
5. Press **END RECEIPT** to print your activation receipt.
6. Match your activation receipts with your Wednesday invoice and keep them on file. You'll also see the activated books reflected in your current and weekly sales reports.

**Here's the Best Part: Pay Later**

Once activated, you don't have to pay right away. Retailers have **8–14 days** from activation to settle up – giving you time to sell through inventory before payment is due.

**Remember:** Scratch & Win tickets are often impulse buys, so not having a stocked merchandiser could be lost sales opportunities.

## RETAIL THEFT: STAY PREPARED, STAY PROTECTED

Theft is a reality in every retail setting – and lottery products are no exception. While it's important to protect your inventory, your personal safety always comes first. Tickets can be replaced, you can't. If a situation ever feels unsafe, step away immediately and get help.

**Protecting Your Business**

Retailers are responsible for the cost of tickets that are printed but not paid for or cancelled.

**If Theft Happens: Act Fast**

Quick action makes a difference. If lottery products are stolen, follow these steps:

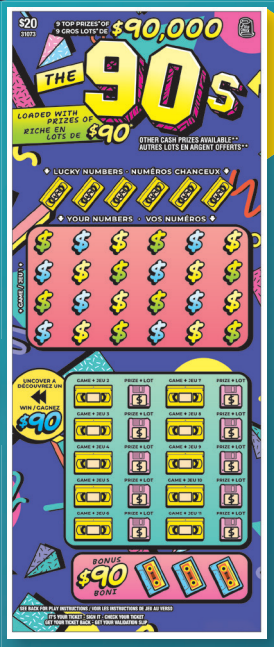
1. **Report the incident** to your local Police or RCMP and obtain a Police Report Number.
2. **Call Retail Spot (1-800-665-0133)** to report the incident and provide details about missing tickets.
3. **Notify your insurance provider** as soon as possible.
4. **Reach out to your Provincial Account Representative** for support with equipment or ticket concerns.
5. **Share any available video footage** with Police, your Regional Marketing Organization, and WCLC.

Being informed and prepared helps you respond quickly if theft occurs. Stay alert, follow procedures, and prioritize what matters most: your safety.

If a loss remains after completing these steps, please contact your Provincial Account Representative for further guidance.



# TICKET SPOTLIGHT




$20

## THE 90S
## (31073)

**Prizes up to $90,000!**
**Overall odds of winning: 1 in 3.50**
**Win up to 10 times on every ticket!**

Launching in early September, $20 THE 90S offers nine top prizes of $90,000 and thousands of other $90 prizes, $900 prizes and so much more!

THE 90S is bursting with vibrant, nostalgic charm – throwing it back in the way only the 90s could. Think colorful cassettes, chunky floppy discs, and bold, playful graphics straight out of your favourite throwbacks. It's rad, full of retro vibes, and guaranteed to hit you right in the nostalgia.

In-store advertising support for THE 90S includes: digital ads on CDU and Play Tables.

# SCRATCH & WIN




$4

### CA$HMAS CROSSWORD (13150)
Prizes up to $75,000!
Overall odds of winning: 1 in 3.98
Multiply your prize up to five times!




$3

### UGLY SWEATER (15389)
Prizes up to $50,000!
Overall odds of winning: 1 in 3.25
Win up to three times per ticket!




$5

### FULL OF 500S (26335)
Prizes up to $500!
Overall odds of winning: 1 in 3.48
Win up to 20 times on every ticket!




$3

### MEOWY CATSMAS (15391)
Prizes up to $50,000!
Overall odds of winning: 1 in 3.24
Win up to three times on every ticket!




$2

### BAH HUMBUCKS (25422)
Prizes up to $25,000!
Overall odds of winning: 1 in 3.24
Chance to win twice on every ticket!




$5

### WINTERMINT WINNINGS (26334)
Prizes up to $100,000!
Overall odds of winning: 1 in 3.60
Win up to 10 times on every ticket!




$30

### A GIFT FOR YOU (36019)
Prizes up to $500,000!
Overall odds of winning: 1 in 3.49
Win up to 10 times on every ticket!




$10

### WINTER WISHES (16138)
Prizes up to $250,000!
Overall odds of winning: 1 in 3.44
Win up to five times on every ticket!




$20

### SWEET SPOT (31074)
Prizes up to $400,000!
Overall odds of winning: 1 in 3.75
Win up to 20 times on every ticket!




$7

### CASH ERUPTION (33080)
Prizes up to $175,000!
Overall odds of winning: 1 in 3.05
Win up to 12 times per ticket!
(Alberta only)

## CHARGEBACK DATES

**OCTOBER 21, 2026**

$1 DOLLAR & A DREAM ..... 21406
$2 FRUIT LOOT ..... 25416
$2 FIZZ TRIPLER ..... 25417
$3 DILLS TO BILL$ ..... 15369
$3 BINGO BLAST ..... 15380
$3 DILLS TO BILL$ ..... 15381
$4 LUCKY LINES GOLD ..... 13145

**OCTOBER 28, 2026**

$5 THE BIG SPIN ..... 26306
$5 CROSSWORD MAGIC WORD ..... 26316
$5 TOP DOG CASH ..... 26320
$5 RUBY MINE 5X ..... 26323
$7 OH CANADA ..... 33074
$10 EMERALD MINE 10X ..... 16131
$20 DIAMOND (ILC) ..... 31064
$20 SAPPHIRE MINE 20X ..... 31067
$50 DIAMOND MINE 50X ..... 61004

## LOTTOLINE CREDITS

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LottoLine is the official retailer publication for Western Canada Lottery Corporation. LottoLine articles may be reprinted without prior approval, but a credit line is required.

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## WORD SEARCH

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| R | A | R | N | T | R | Y | I | O | A | T | H | I | R | A |
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PLAYER
PRINTER
SEPTEMBER
PRESENT
SPOOKY
OCTOBER
BONUS
FOOTBALL
NOSTALGIA
ACTIVATE
CANCELLED
HOLIDAY
MISPRINT
WINTERMINT
THANKSGIVING

## CALENDAR

**September 7** – Labour Day WCLC and Prize Offices closed

**September 14** – 4th Anniversary of LOTTO 6/49's Classic and Gold Ball draws!

**September 21 & September 24** – DAILY GRAND Additional Prize draws – see details on page 3

**September 25** – 17th Anniversary of LOTTO MAX

**September 30** – National Day for Truth and Reconciliation: WCLC and Prize offices closed.

**October 5** – PICK YOUR PRESENT contest begins (See article on page 2)

**October 12** – Thanksgiving Day WCLC and Prize Offices closed

**October 20** – 10th Anniversary of DAILY GRAND

**October 31** – LOTTO 6/49 SuperDraw – see details on page 3 and Happy Halloween – BOO!

## EXPIRY DATES

**SEPTEMBER 25, 2026**

$5 ILC INSTANT LOTTO MAX ..... 26309

**SEPTEMBER 30, 2026**

$1 FAST 5S ..... 21403
$1 PICTURE THI$ ..... 21405
$2 ONLY IN ALBERTA BINGO ..... 22068
$2 CASH LINES ..... 25412
$2 PEPPERMINT PAYOUT ..... 25413
$2 GNOME FOR THE HOLIDAYS ..... 25414
$3 BINGO GONE WILD ..... 15372
$3 LIGHTNING LOTTO LOADED ..... 15373
$3 EXTREME NUMBERS ..... 15374
$3 SHINY & BRIGHT ..... 15375
$4 LUCKY LINES RETRO ARCADE ..... 13143
$4 CHRISTMAS CROSSWORD ..... 13144
$5 FIESTA ..... 26312
$5 WINTER GREEN ..... 26318
$5 NATIONAL LAMPOON'S CHRISTMAS VACATION ..... 26319
$5 DESERT FANTASY ..... 26322
$10 POLARIS RIDE TO RICHES ..... 16126
$10 JOY TO THE WORLD ..... 16127
$20 PLAYER'S CHOICE 20TH ANNIVERSSARY ..... 31065
$30 MEGA SLOTS ..... 36014
$30 WINTER WINNINGS ..... 36016

# BOARD ELECTS NEW VICE CHAIR FOR SASK LOTTERIES




**Rob Lovelace** was elected to the position of Vice Chair, Lotteries on Sask Sport's volunteer Board of Directors following that organization's Annual General Meeting (AGM) on June 18.

Lovelace was nominated to the board in 2025 by Basketball Saskatchewan. An IT Coordinator at the University of Saskatchewan, Lovelace has close to two-decades of involvement in sport including coaching basketball since 2005 and football, both flag and tackle, since 2015. He served as President of Basketball Saskatchewan's board, as well as acted as the local organizing committee athlete director for the FIBA 3X3 World Tour from 2017-19 and the Saskatoon Urban Games from 2024-25.

"Thank you to all the Lotto Spot retailers for their continued support over the last year," said Lovelace.

"In 2025-26, over a thousand Lotto Spot retailers helped us to continue to give back to Saskatchewan residents. Together, we support more than 12,000 sport, culture and recreation groups across the province that are creating opportunities for all of us to learn, grow and play."

**2025-26 Highlights**

At the AGM, Sask Sport reported the following results for Sask Lotteries for the **2025-26** fiscal year:

- $239 million in lottery ticket sales
- 1,001 Lotto Spot retailers in Saskatchewan
- DILLS TO BILL$ was the highest selling $3 variety ticket in Sask Lotteries history, with total sales reaching a record $832,000

**Check out our website!**

Like a good story? Visit sasklotteries.ca for highlights from many of the sport, culture and recreation groups who are putting lottery proceeds to work in Saskatchewan. You'll also find information on upcoming lottery draws, winning numbers and products on the website.

