LOTTOLINE

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NEW YEAR, NEW OPPORTUNITIES!



LOTTO SPOT

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SPORTS REMINDER

Your terminal **no longer prints odds change slips.**

Sport Select odds change slips will no longer be available at retail. Instead, Sport Select and Futures tickets will display the disclaimer:
Odds are subject to change. Check your ticket before leaving the store.

If a customer requests a ticket cancellation before leaving the store, please attempt to do so. The terminal will check three conditions before cancelling:

- Is it being cancelled on same date as purchase?
- Is it being cancelled on same terminal as purchase?
- Is it being cancelled **before** first game on ticket begins (or in the case of Futures, before the event closes for sales, which is usually the first games of the day for that league)?

If the answer to these questions is **YES**, you will be able to cancel the ticket.

FRAUD AND THEFT ARE ON THE RISE!



Fraud and ticket theft continue to be problems for some lottery retailers. Although you may not be able to avoid being targeted by fraud/theft, you can take proactive steps to prevent becoming a victim.

Fraudsters may attempt to manipulate transactions or use stolen credit cards to purchase lottery products. Stay vigilant by following these best practices:

- Always collect payment **before** processing any lottery transaction—especially for time-sensitive games such as LIGHTNING LOTTO, POKER LOTTO, KENO and SPORT SELECT
- **Use extra caution** when processing large credit card sales
- Ask **for identification to verify that the name matches** the credit card being used
- **Never allow customers to manually enter a credit card number** into the terminal

IF THEFT OR FRAUD OCCURS

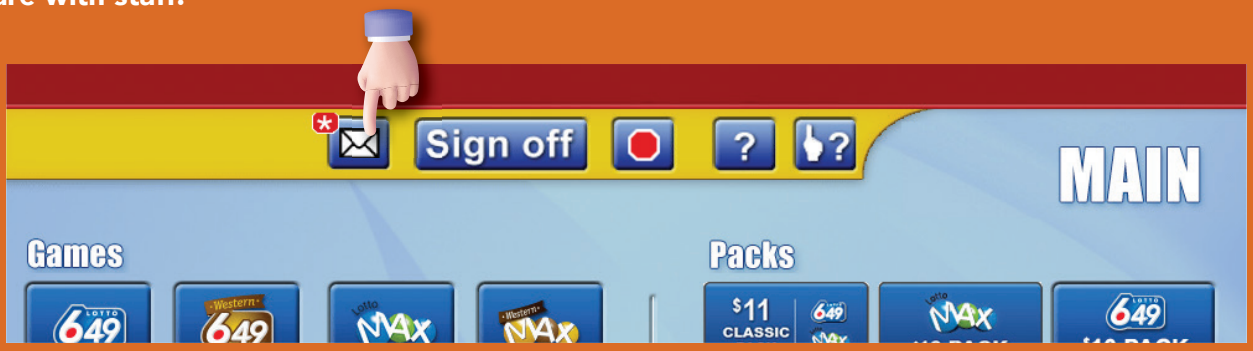
Act quickly and follow proper reporting procedures:

- Report the incident to the Police or RCMP immediately – request a Police Report Number
- Call Retail Spot (1-800-665-0133) to report the theft
- Notify your insurance company of all stolen tickets and/or property damage
- Contact your Lottery Account Representative for assistance with replacement equipment or Scratch & Win ticket orders
- If you have video surveillance, isolate/save the incident and provide footage to the Police, your Provincial Organization and WCLC's complaint_track@wclc.com

Scan the QR code below to view a video with this information – share it with your staff!

TERMINAL MESSAGES - WHERE TO FIND THEM

When a new Non-Urgent Message has been delivered, an envelope icon will appear near the top of the terminal screen. Press the icon and the message will appear on the screen. Review the message and print to share with staff.



Remember: Once 'OK' is pressed, instant messages cannot be accessed again. Be sure to print a copy for your staff.

TROUBLESHOOTING YOUR PRINTER



Retail Spot has received several calls about printing issues with the **Print Pro printer**. While they love taking your calls, Retail Spot would like to share a couple of quick troubleshooting tips to help fix the problem ASAP!

Before calling Retail Spot, take note of the message on the screen - could the fix be as simple as unclogging a printer jam or changing the paper stock?

- What colour is the printer light?
- Is the light flashing or blinking in any specific pattern?

Having these details ready for our Retail Spot specialists can save a lot of time.

Other important tips to remember:

- Change the paper IMMEDIATELY after seeing the end of the roll stripe
- Remove all the tape/adhesive from the paper when installing a new roll
- Only use WCLC-approved ticket stock. Using any other paper will delay the prize claim process
- Rotate your paper stock to ensure older stock is used first
- DO NOT block the printer's pathway
- DO NOT touch the ticket as it prints

Remember: *Retailers are charged for tickets that are received by the central system – make sure your paper stock is properly loaded. If a ticket doesn't print, call Retail Spot as soon as possible for assistance to ensure you're not charged for a ticket you did not sell.*

VALIDATING SCRATCH & WIN TICKETS

Occasionally, customers might bring in a winning Scratch & Win ticket with a damaged barcode. Have no fear! There are two ways to validate a Scratch & Win ticket without scanning the barcode.

Two-step validation

- Press [**VALIDATE TICKET**]
- Try to scan the **ticket barcode** under the scanner until you hear a beep. If the ticket does not scan, see 'Manual validation'
- A second row will appear once the barcode has scanned. Using the keypad, enter the four-digit CNTL number located under the ticket's latex
- Press [**SEND**]

Manual validation

- Select [**VALIDATE TICKET**]
- Enter the 20-digit ticket number found under the longer barcode that appears on the ticket (not in the play area)
- After the barcode number displays, a second row will appear. Using the keypad, enter the four-digit CNTL number located under the ticket's latex
- Press [**SEND**]

Please note: *If there are numbers that are not legible, please call Player Care for assistance.*



LOTTO MAX DREAM BIG CONTEST

The second Dream Big Contest was a huge hit!

From September 8 to October 20, 2025, over **2 MILLION players** entered more than **5.6 MILLION LOTTO MAX tickets** for a chance to win 30 weekly prizes of $10,000 each and the $1 million grand prize. In total, $2.8 million was awarded, with **$170,000 in prizes awarded** to winners in our region!

We would like to send out a big THANK YOU to all our retailers for helping make the second year of this contest a success. For a full list of winners, visit **lottospot.lottomaxdreambig.ca.**

Congratulations to all of the winners!

In other exciting LOTTO MAX news… a new LOTTO MAX is coming in April 2026, bringing even more ways to play and win! Keep your eyes open for a special edition LOTTOLINE due to be circulated in March.

WRAPPING UP THE PICK YOUR PRESENT CONTEST!

The PICK YOUR PRESENT contest ends **January 9, 2026** (4:30 pm CT / 3:30 pm MT / 2:30 pm PT).



Key details to tell your customers:

- Winners will be contacted **after** the draws, and names posted on PickYourPresent.ca
- Keep the contest ticket portion until **March 13, 2026**, in case it's needed to claim a prize
- After **January 9**, please let customers know the contest is closed, but tickets are still available and eligible for prizes within the Scratch & Win gameplay

The contest is a bonus, ticket prices and prizes remain the same.

Reminder: *PICK YOUR PRESENT is a player-only contest; retailers and employees are not eligible.*

NEW YEAR, BIG PRIZES!

Daily GRAND

- **DAILY GRAND is adding some sparkle to your Mondays this January!**
- Every Monday draw (January 5, 12, 19 and 26) will hold three Bonus draws for **$25,000 A YEAR FOR LIFE!**

LOTTO 6/49 SuperDraw

- **Feeling the love?** To celebrate Valentine's Day, LOTTO 6/49 will hold a SuperDraw on February 14
- In addition to the Classic Draw and Gold Ball Draw, LOTTO 6/49 will offer 20 additional **GUARANTEED prize draws of $50,000** on the Saturday draw

Customers love extra chances to win, so be sure to let your players know about these draws!

TICKET SPOTLIGHT



ULTRA
(16130)
Win up to $1,000,000!
Overall odds: 1 in 3.70
Multiply your win up to three times!

Lotto Spot is happy to present $1,000,000 ULTRA!

For only $10, this visually stunning, nationally marketed ticket gives players the chance to win up to $1 million. And with nine top prizes, this ticket is sure to attract ultra-attention!

Your customers may have questions about this game, so be sure to familiarize yourself with the game details and highlight how players could win three times on every ticket purchased.

In-store advertising support for $1,000,000 ULTRA includes: digital ads on CDU and Play Tables.

Please note: This ticket is available in other lottery regions; however, you are only able to validate tickets purchased with in WCLC's region of Alberta, Saskatchewan, Manitoba, Yukon, Northwest Territories and Nunavut. If you are presented with a ticket from any other area, you will not be able to check it on the Ticket Terminal or pay any prize.

SCRATCH & WIN

$2



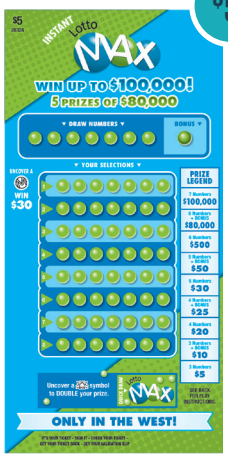
FIZZ TRIPLER
(25417)
Win up to $25,000!
Overall odds: 1 in 4.34
Win triple your prize!

$10



CROSSWORD DELUXE
(16129)
Prizes up to $250,000
Overall odds: 1 in 3.04
Win up to 6 times!

$5



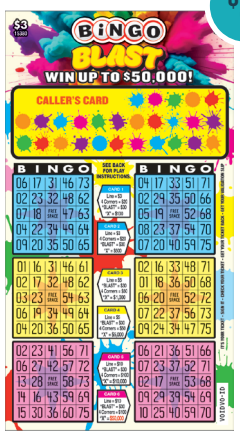
INSTANT LOTTO MAX
(26326)
Prizes up to $100,000
Overall odds: 1 in 3.99
Win up to 3 times!

$30



MEGA CASH
(36017)
Win up to $100,000 for five years!
Overall odds: 1 in 3.22
Win up to 5 times!

$3



BINGO BLAST
(15380)
Prizes up to $50,000
Overall odds: 1 in 4.14
Win up to 6 times!



OH CANADA (33074)
Win up to $175,000!
Overall odds: 1 in 3.00
Win up to four times on every ticket!



DOLLAR & A DREAM (21406)
Win up to $10,000!
Overall odds: 1 in 3.77
Only $1!

WORD SEARCH

W	R	F	H	D	U	T	Y	U	U	F	H	K	D	M
K	S	F	I	Z	Z	Y	D	R	D	H	Q	F	D	A
Q	S	U	K	T	O	R	N	G	A	A	D	C	D	E
J	T	W	N	D	S	L	J	E	A	U	D	H	G	R
D	D	Y	I	F	J	E	D	N	S	D	R	D	R	D
N	L	P	D	N	Q	A	T	T	H	E	Q	B	U	D
O	Q	O	O	D	T	D	N	N	S	U	D	E	E	R
I	H	S	K	P	G	E	T	U	O	D	L	H	D	F
T	K	T	D	K	U	D	R	E	A	C	G	T	T	D
N	B	R	Q	O	A	T	D	G	D	R	D	R	R	D
E	V	O	R	P	R	E	S	E	N	T	Y	D	D	A
V	C	P	T	D	R	W	A	R	D	R	E	P	U	S
E	E	S	N	D	K	D	F	R	A	U	D	D	Z	D
R	L	D	L	R	E	L	P	I	R	T	D	Y	R	T
P	T	R	O	U	B	L	E	S	H	O	O	T	Z	Q

January
February
Sports
Urgent
Fraud
Winter
Prevention
Superdraw
Tripler
Troubleshoot
Ultra
Fizzy
Present
Contest
Dream

CALENDAR

JANUARY 1 – WCLC and Prize Offices closed for New Year's Day

JANUARY 5 – DAILY GRAND Bonus Draws

JANUARY 9 – PICK YOUR PRESENT Contest closes

JANUARY 12, 19 & 26 – DAILY GRAND Bonus Draws

FEBRUARY 6-22 – Winter Games

FEBRUARY 8 – American Football Championship Santa Clara, California

FEBRUARY 10 – WESTERN 649 27th Anniversary!

FEBRUARY 12 – POKER LOTTO ALL IN 8th Anniversary!

FEBRUARY 14 – LOTTO 6/49 Valentine's Day SuperDraw

FEBRUARY 16 – Family Day (AB, SK)/Louis Riel Day (MB) WCLC and Prize Offices closed

CHARGEBACK DATES

JANUARY 21, 2026

$1 FAST 5S	21403
$2 ONLY IN ALBERTA BINGO	22067
$2 THE WESTERN	25402
$2 PORKER CHIP	25407
$2 LAKESIDE LOOT	25408
$3 CROSSWORD	15363
$3 BINGO	15368
$3 COFFEE BREAK	15371
$4 LUCKY LINES PARADISE	13142

JANUARY 28, 2026

$5 INSTANT LOTTO MAX (National)	26209
$5 FIESTA	26312
$7 LUCKY LINES EXTRAVAGANZA	33070
$10 CROSSWORD DELUXE	16121
$20 20X SUPREME (National)	31057
$20 SUPER SCRATCH PACK	31063
$30 MEGA SLOTS	36014
$50 MEGA (National)	61002

LOTTOLINE CREDITS

Volume 43 Issue 6

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A WAVE OF CHANGE IN THE WORLD OF CANOE KAYAK



In 2023, Regina's Wascana Racing Canoe Club received the Sask Sport Adaptive Sport Club Development Grant and paved the way for accessible water sport, reaching even beyond their program.

Available through Sask Sport from the Sask Lotteries Trust Fund, the grant is designed to provide financial assistance to support new developmental or the expansion of existing sport programs for people with disabilities.

The funding Wascana received was dedicated to the development of the Paddle-All program, designed for paddlers with intellectual challenges and the ParaCanoe program, available for athletes with physical disabilities.

"Grants are really important because they help us purchase specialized equipment for these groups and both of these groups require specialized equipment. They don't use the same equipment that we would have for high-performance athletes or those moving up in the high-performance stream, so that's why it become particularly important,"said Bob Kary, Vice President of Canoe Kayak Saskatchewan.

In the three years since first offering the program, Wascana has worked to ensure that developments are made every season to create the most accessible space possible.

One of the major changes was addressing how Para athletes only have access to the water at the boat launch, where there were barriers due to mud and difficult transitions into the boat.

"We've had a number of Para athletes certainly tryout but they haven't been consistently part of a program...and part of the issue is that some of the disabilities are to the extent that we did not have the facilities and equipment to make paddling for them as enjoyable as it should be."

That changed this season when Wascana received additional grant funding from the City of Regina, which allowed them to prioritize the replacement of their docks, making vital updates to allow for an easier water entry.

The dock came at a perfect time as the club was also able to utilize Sask Sport's Adaptive Sport Equipment Grant to purchase their own adaptive boat ahead of 2025 Canoe Kayak Canada Sprint National Championships, which were hosted in Regina.

"In 2025, we received support for one Para K1 Nelo. It was used primarily by Paddle-All athletes...which was used to achieve third-place at nationals,"said Kary.

That third-place finish belonged to Nolan Weninger, a 15-year old athlete, who went up against Paddle-All athletes from across Canada, including adults, as the program has no age limit.

Hosting the national event has also left an impact on how Wascana can continue to grow their programming. Canoe Kayak Canada ran a Boats for All campaign that collected donations to purchase more unified boats, which are wider than regular ones.

Through the donations, Canoe Kayak Canada was able to provide Wascana with six unified boats, which are property of Canoe Kayak Canada, but remain at Wascana Lake. These additional boats have made a major impact even beyond the program.

"Our accessible docks are available to the public and it's amazing how many older athletes, 60 years or older use the adaptive equipment. It wasn't something that we anticipated, but they are used constantly for people who feel more comfortable sliding their boat into the water with the accessible equipment," said Kary. "Whether you are rowing, paddling or an adaptive sailor, all of these athletes have the ability to access the water."